

Member Motion – Submission Form

To be tabled at which Committee?	Full Council
Date of meeting at which to be tabled ¹ :	on Wednesday 10 th January 2024
Title of Motion:	A call for the Regional Managers to reverse the decision to close the Post Office counters at the One Stop store in Dawlish in 2024.
Proposed by:	Cllr Alison Foden
Seconded by (if applicable):	Cllr Rosie Dawson
Proposed Resolution:	<i>We call on the regional managers at One Stop Stores Ltd to re-consider this decision to close the Post Office counters at their shop in Dawlish, to continue to be a community store for Dawlish by providing all the Post Office services at Post Office counters and continuing to employ here Post Office trained staff. We also call for One Stop Stores Ltd to consider a public consultation with the people, businesses, and Council in Dawlish.</i>
Background: (provided by the Proposer)	Having learned from the staff at the One Stop shop in Dawlish that the Post Office counters in the store are planned to close in the Spring of 2024, this is an urgent call on the Regional Managers of One Stop to reverse their decision.

¹ Standing Order 9b – no motion may be moved at a meeting unless it is on the agenda and the mover has given written notice of its working to the Proper Officer at least 8 clear days before the meeting. Clear days do not include the day of the notice or the day of the meeting.

Many members of the public, plus local businesses are worried, concerned and angry. In December last year the queue for the Post Office counter – which is at the back of the store – was so long it led out of the shop door and onto the pavement.

As well as selling standard and commemorative stamps and sending parcels for the UK and the rest of the world, the Post Office counter is used by people:

- collecting pensions,
- paying bills,
- doing driving licence applications or renewals
- doing passport applications or renewals,
- vehicle tax renewals,
- requesting and returning foreign currency
- Post Office travel insurance
- document identity certification,
- plus savings accounts and bank transactions for some banks.

These are all Post Office services which are at threat of being lost for people in Dawlish with the closure of the Post Office counter in the One Stop store on The Strand in Dawlish.

One Stop Stores Ltd is a company which states on its website that it's "key focus (is) on being the best store for customers in the neighbourhood".

	<p>One Stop Stores Ltd is a subsidiary of Tesco's plc, whose slogan is "every little helps".</p> <p>According to staff inside the One Stop store in Dawlish the decision has been made by the regional managers to close the Post Office counters because the 'shop space needed more turnover'.</p> <p>We think this short-sighted decision will:</p> <ul style="list-style-type: none"> a) Cause a huge inconvenience to local people and leave them unable to do the transactions they need to in what's left of the Post Office services offered from the shop counter in One Stop.. b) Highly likely cause a huge inconvenience to the customers of the One Stop shop as they are likely to have difficulty getting to the parts of the shop they need to because of the length of the queue at the counter. c) It possibly won't mean any higher financial turnover for the One Stop shop in Dawlish.
Financial Implication(s): (provided by the Proposer)	None for Dawlish Town Council.
Proposer's signature:	

Seconder's signature: (if applicable)	
Date of submission:	2 nd December 2024

Background: (provided by the Proper Officer)	
Financial Implications: (anticipated by the Responsible Financial Officer)	